# Loyola College ICT Acceptable Usage Policy Schools





# **Purpose**

'The digital world is characteristic of the contemporary world...the web and social networks have created a new way to communicate and bond...Yet to understand this phenomenon as a whole, we need to realise that, like every human reality, it has its share of limitations and deficiencies.' Pope Francis, Christus vivit, 2019.

Access to digital technologies, including the internet, is provided to students and staff at Loyola College because digital information and communication are important mediums for contemporary learning and teaching and administration. Within MACS a range of technology platforms, such as the Integrated Catholic Online Network (ICON) provide access to a suite of digital technologies. The information, communication and learning technologies used by students in classrooms will be appropriate to the age and development of students. These technologies are used to support professional learning and the development of networks within and between Loyola College and other schools for professional learning. They also enable effective communication with our parents and allow them to participate in their children's education, working in partnership with teachers.

In using and managing internet and network services, students and staff at Loyola College are expected to respect the rights and privacy of all persons. They are called upon to respect the dignity of every human person. Loyola College, along with parents in our community, educate students in the use of information and communication technologies to assist them to become responsible users, creators and publishers in the digital environment.

Digital technologies and their use in classrooms are opening up new opportunities for learning, and previously unimagined approaches to teaching and learning. Today, young people have access to knowledge, people and new ideas like never before. They are able to connect, collaborate and build relationships with peers, educators and the wider global community. The use of digital technologies within Catholic schools supports learners to question, evaluate and consider the validity of information and then search for truths contained in those ideas. Learners are empowered to demonstrate adaptability and versatility in thinking and strategies as they select, use and manage a range of applications and technologies. We seek to develop students who are responsible and ethical communicators, creators and publishers in the digital community.

Loyola College is committed to promoting and developing student learning and achievement by providing appropriate and relevant information and communication technologies. It is also an aim of the College to develop student skills in the responsible, appropriate and discriminating use of the Internet and ICT equipment, both within and beyond of the classroom.

This policy outlines the appropriate use and management of digital technologies such as the internet and network services at Loyola College in accordance with legal and moral requirements and expectations.

# Scope

This policy applies to members of the Loyola College community in their use of digital technologies. It applies to all computers, devices, internet and network services, information and communication technologies, applications, and systems provided, operated and managed by the school. This policy does not apply to the curriculum content or the expected standards of usage by students or staff in the school. The curriculum and teaching practices and pedagogy are outlined in documents related to our learning and teaching programs.

The use of and communication with any element of ICT Network Infrastructure within the College should not undermine or contradict the values and ethos of Loyola College. All users are required to sign the Acceptable User Agreement before they will be permitted to use any ICT Equipment or access ICT Services.

It should be noted that this policy is intended to abide by child safety laws.

## **Definitions**

**Choose Your Own Device (CYOD)** is defined as a PDD which is not owned by the College, which is chosen by the parent/guardian from a list recommended by the College, and which may be used for College-sanctioned purposes, as a necessary piece of ICT Equipment for learning and teaching or other school related purposes.

**College Digital Resources** is defined as any element of Loyola College's ICT Network Infrastructure, ICT Services and ICT Equipment, as well as any College purchased curriculum material, electronic or physical, used in teaching the knowledge and skills necessary to achieve student learning.

**College Digital Device (CDD)** is defined as any College owned, not personally owned, hand held or portable piece of ICT Equipment having the capacity of one or more of the following - electronic recording and/or playback of audio or video, electronic communication, Internet access, electronic gaming and the ability to run applications. Such devices may include but are not limited to notebook computers of any size, tablets, iPads, mobile phones and other handheld or wearable communication devices, music players such as iPods as well as games consoles.

**Computer** is either a desktop or portable laptop device that performs processes, calculations and operations based on instructions provided by a software or hardware program.

**Device** refers to a unit of physical hardware or equipment that provides one or more computing functions within a computer system. It can provide input to the computer, accept output or both. Typical hardware includes a computer mouse, speakers, printer and microphone.

**Email** means the system that enables users to send data over the internet using computers and mobile devices.

**ICON** means the Integrated Catholic Online Network which is used to deliver shared services for educational and administrative purposes across Catholic schools.

**ICT Equipment** is defined as any device, whether owned by the College or by a member of the Loyola College Community.

**ICT Network Infrastructure** is defined as the collection of interconnected and integrated communication technologies that together make possible all the ICT Services provided by Loyola College. These communication technologies comprise hardware devices, software applications, electronic services, physical and virtual environments, wired and wireless connections as well as onsite and off-site Cloud storage facilities.

**Internet** means the system of interconnected networks that connects computers for data transmission and storage.

**Intranet** refers to a local system of computers enabling students and staff to communication and share information within their school community.

**Mobile devices** refers to (but is not limited to) mobile phones, smart devices, PDAs and portable storage devices.

**Network services** means the facilities and resources located on and delivered via a computer-based network, including communication systems, internet and intranet services, mobile devices, electronic mail, web services, printer services, database services, back-up services, file services and network management services.

Parents includes parents, guardians and carers.

**Personal Digital Device (PDD)** is identical to a CDD except that it is personally owned, not owned by the College.

**Remote Learning** is learning where the student and the educator, or information source, are not physically present in an onsite classroom environment. Information is relayed through technology such as: Learning Management Systems, voice/video conferencing, and online assessments.

**Social networking** means web-based services that allow individuals to create their own online profiles and communicate with each other by voice, chat, instant message, image sharing, video conference and blogs in a virtual community.

**Staff** means salaried, voluntary and contracted persons.

Students means those students enrolled at Loyola College.

**Website** is an internet based page or series of pages grouped together and managed by a person or group.

# **Principles**

The use of digital technologies within our school by staff and students at Loyola College is underpinned by the following principles and understanding:

- that digital technologies provide valuable opportunities for staff and students to collaborate, connect and create with peers, colleagues, experts and the wider community
- that online behaviour will at all times demonstrate respect for the dignity of each person in the community
- users will behave in a manner that is ethical when using the internet and network services (even for personal communication). The College's ICT Network Infrastructure must not be used for the access, dissemination or storage of unauthorised, inappropriate or illegal content or applications
- the Catholic beliefs and ethos of the school, and professional expectations and standards required by teachers are demonstrated in the way the technologies are used
- inappropriate online behaviour, including cyberbullying, will not be tolerated
- social networking technologies are an integral part of the contemporary learning toolkit and are
  available in modern learning management systems such as the one used at Loyola College. Users
  of this technology are expected to use appropriate care based on mutual responsibilities and
  respect when interacting with others. Inappropriate online behaviour, including cyberbullying, as
  well as filming and recording without permission will not be tolerated. External social networking
  sites and apps are commonly used for both professional and personal pursuits. However:
  - staff members and students must not communicate using these sites or apps, unless the use of such technologies is sanctioned by the Principal
  - staff members, students, parents and guardians must not make any reference to Loyola
     College, or otherwise identify Loyola College, when using such technologies
  - when using such technologies, staff, students and parents/guardians need to be mindful not to misrepresent the College policies and practices

- staff members, students, parents and guardians must not present information or material that would be viewed as bringing the College into disrepute as this would be considered a serious breach of College Policy.
- all users at Loyola College will be issued with a username and password that will provide access to the College ICT Network. These credentials are not to be given to another individual and at no stage should an individual gain access to the ICT Network Infrastructure using another individual's credentials
- a data breach occurs when personal information held by an agency or organisation is lost or subjected to unauthorised access, modification, disclosure, or other misuse or interference
- all users are allocated space on the ICT Network Infrastructure to save their work files and folders.
  This content is regularly backed up by the ICT Department for recovery and security purposes.
  However, it is the responsibility of the individual to make his or her own backup copies for any work created locally on a piece of ICT Equipment
- the various Network Services provisioned by Loyola College are primarily for research, teaching and learning purposes. Access to Network Services is a privilege and these resources should therefore be used responsibly and with respect
- electronic mail is a valuable tool for communication both within the College network and the
  Internet and must be used appropriately. Individuals are expected to exercise great care and
  courtesy when creating email messages. Since users are given free email accounts by the College
  no other email accounts should be used for College business
- the Internet is an unsupervised environment and staff members and students must exercise appropriate guidance and discernment when using this tool. It is the responsibility of users to ensure that their behaviour does not breach College policies, rules or requirements, or state or federal legislation. Individuals accessing the Internet, despite the presence of filtering software that may limit access to certain sites, may encounter inappropriate material or be in contact with undesirable individuals when communicating
- the policy guidelines referred to in this document are applicable throughout any period of remote/offsite learning or other offsite learning formats
- all College-issued ICT computing devices will display the Loyola College software image. Loyola
  College licenses these products for educational use and as such they must be used for schoolwork
  only. Under no circumstances may a student with a College-issued device be permitted to remove
  or add software to the device without prior authorisation from the ICT Manager. Any software
  modifications may only be conducted by the ICT Department. Users must not intentionally or
  carelessly damage or deface College ICT Equipment
- users of College audio-visual equipment are expected to operate this equipment with the same care away from College as they do while at the College
- as a learning and teaching tool, CYOD, PDD and CDD have a range of capabilities that lend themselves to being suitable platforms for applications of pedagogical value to teachers and students. CDD remain the property of the College at all times, and it is expected that users will take all reasonable measures to operate this equipment with care. CYOD and PDD are expected to use the College wireless and Internet filtering services to be able to safely use the Internet and to have access to secure online education services. For this reason the use of Virtual Private Network (VPN) technology on CYOD and PDD is strictly prohibited.
- in the event of a CDD or related accessory becoming lost, stolen or damaged, the expectation is
  upon the user to inform the ICT Department of the missing article as soon as possible.
  Procedures will be activated in order to locate and if necessary and applicable, remotely
  deactivate the CDD. In the event that the user is found to be responsible for the damage or loss
  of the College-owned CDD or accessory, all costs associated with replacing or repairing the
  College-owned CDD or accessory will be covered by the user. The determination of user's liability
  will be at the discretion of the Principal
- as a learning and teaching tool, PDD have a range of capabilities that lend themselves to being suitable platforms for applications of pedagogical value to students.

# **Policy**

#### **Internet and Network Access**

Access to internet and network services are provided by MACS to staff and students of Loyola College for educational and administrative purposes. From time to time, other MACS policies and requirements in particular schools may result in restrictions.

Access rights assigned to students and staff at Loyola College will be determined by the principal and may vary as educational and administrative purposes change.

Students and staff at Loyola College may not use the internet and network services provided for commercial purposes, either offering or acquiring goods or services for personal use. The services cannot be used for political lobbying or proliferation of unnecessary communications.

#### **Expectations of users**

All students and staff at Loyola College are required to use the internet and network services in accordance with this policy. Any use of devices or services that may be questionable, offensive, and controversial or against the Catholic ethos is unacceptable. This includes personal communication with students on matters not related to curriculum or education. These standards apply whenever Loyola College equipment or communication lines are used, including use from home or other non-school location and when a private account is used.

## Non-compliance with this policy

Disciplinary action may be undertaken by Loyola College against any student or staff member is who found to be inappropriately using the provided internet, network services, device or mobile device. The principal will determine the disciplinary measures to be undertaken in accordance with other policies and guidelines. These measures may be outlined in staff handbooks or the Acceptable User Agreement for students used by Loyola College.

## **Duty of Care**

The following programs are currently facilitated at the College to ensure the esafety of our students:

- Year 7:
  - Transition eSafey Modules
  - Cyber Safety presentation by RockIT
- Year 8:
  - Class Act: Cyber Safety, Cyber Bullying, eCommissioner
- Year 9
  - Digital Technologies Cyber Safety module
  - Online Presence, Online Pornography, Cyber Bullying
- Year 10
  - Digital Technologies Cyber Safety module
  - Cyber Safety presentation by RockIT
- Year 11
  - o Gambling online
- Ignatian Articles on Cyber Safety
- Parent Information Evenings

Loyola College will provide instruction to students in online personal safety issues, including inappropriate sites, stranger danger, cyberbullying and scams. Loyola College will prepare staff to deal with these issues.

## **Monitoring**

Loyola College reserves the right to monitor user access to and use of the ICT Network Infrastructure, restrict access to content and delete content if necessary. The College may at any time exercise its authority to impound and, if necessary, reimage any College owned device.

Surveillance cameras have been fitted in computer laboratories and classrooms that contain computer equipment. The misuse or damage of equipment will be addressed and the cost of repairs to any damage incurred may be passed on to the user depending on the circumstances. Where an insurance claim is to be made, the excess will be borne by the user.

#### **Students**

Online activities may be monitored or reviewed to assess network efficiency, examine system security and to investigate alleged breaches of this policy.

#### Staff

An authorised person (e.g. principal, Regional General Manager or other MACS staff member) can monitor the use of MACS ICT resources. Server logs may also be used in an investigation of an alleged breach of this policy.

#### Security

To minimise risk to MACS information and communication networks from viruses and intrusions, current virus screening software is activated, and where appropriate, passwords are used by staff and students of Loyola College. Firewalls will be maintained. The management of system protocols and configurations are the responsibility of the staff authorised by the school or MACS. Non-authorised staff and students are not permitted to have access to these levels of system management.

#### **Email**

Email service is provided for educational and administrative purposes. Staff and students at Loyola College must identify themselves appropriately by using a signature block at the bottom of the email message that includes their name, school phone number and postal address. Loyola College advises students and staff that they may be held accountable for the email they create and distribute using the network.

## Websites

Loyola College may create, of have created, a website with the approval of the principal. These websites must be established and maintained in accordance with MACS policies and guidelines and relevant legislation.

## Social networking

Provision of social networking for students must be related to an educational purpose. This is at the discretion of the principal.

#### **Acceptable Use Agreements**

The Acceptable Use Agreement is provided in full for consideration by all signatories. The Agreement is to be signed by the student, parent/guardian/carer and school representative before the student is given access to, and use of, a school's Internet, network services and devices.

#### **Students**

Loyola College provides students and parents/guardians/carers with the following:

- a copy of Loyola College's Acceptable Use Agreement for Students
- a copy of Loyola College's Procedures Relating to Student Use of ICT
- a copy of this policy.

#### **Staff**

Staff are required to use the internet and network services in accordance with this and other policies. Loyola College provides staff with the following:

- a copy of this policy
- a copy of Loyola College's Acceptable ICT Use Agreement for Staff.

# Related school policies

- Anti-Bullying Policy (including cyberbullying)
- Child safety and wellbeing policies
- Codes of conduct for students, parents and staff
- Loyola College Complaints Handling Policy
- Privacy Policy
- Social Media Policy: MACS employees
- Student Behaviour Policy
- Procedures Relating to Student Use of ICT
- Acceptable Use of Mobile Phones
- Loyola College Social Media Policy
- Australian Acts of Parliament
  - o Australian Human Rights and Equal Opportunity Commission Act 1986
  - o Australian Racial Hatred Act 1975, and Amendment Act 1980
  - Disability Discrimination and Other Human Rights Legislation Amendment Act 2009
  - o Human Rights (Sexual Conduct) Act 1994
  - o Privacy Act 1988, and Amendment Act 1990, 2000, 2004, 2012
  - o Spam Act 2003
- Victorian Acts of Parliament
  - Charter of Human Rights and Responsibilities Act 2006
  - The Child Wellbeing and Safety Act 2005
  - o Equal Opportunity Act 2010
  - o Commission for Children and Young People Act 2012
  - Racial and Religious Tolerance Act 2001

Responsible director	Director, Learning and Regional Services
Policy owner	General Manager, Student and Learning Technologies
Approving authority	MACS Executive Director
Assigned board committee	Education Policy and Strategy
Risk rating	High
Approval date	14 September 2022
Date of next review	April 2023

POLICY DATABASE INFORMATION	
Assigned framework	Care, Safety and Welfare of Students
Related documents	ICT Acceptable User Agreement – Staff ICT Acceptable User Agreement – Students
Superseded documents	ICT Acceptable Use Policy – v1.0 – 2021
New policy	